

Technical Bulletin



Condition

Instructions: Perform this procedure on all applicable vehicles within the Limited New Vehicle Warranty

RVU - Instrument Cluster, Update Speedometer Coding (OR)

00 06 10 Oct. 18, 2006, 2013188

| Model(s) | Year | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
|---|------|-----------|-------------|----------------|--------------|
| Jetta, new GTI, Rabbit, Eos (US Only) | 2007 | All | All | All | |



Tip:

This Technical Bulletin is in effect for 12 months from date of publication as listed above. After that date, this Technical Bulletin will expire and no longer be in effect.

Procedure must be performed **ONLY** on applicable vehicles in Dealer inventory.

Requirements:

Vehicle must meet ALL of the following criteria:

1. Procedure is valid only for vehicles that show the (OR) code open on the ElsaWeb Campaign / Action Information inquiry screen on the day of repair.
2. Vehicle must be within the Limited New Vehicle Warranty.
3. Procedure must be performed within the allotted time frame stated in this Technical Bulletin.

Technical Background

European tire calibration software causing speedometer to be greater than actual speed.

Production Solution

Changed tire factor value in Instrument Cluster (tire calibration).

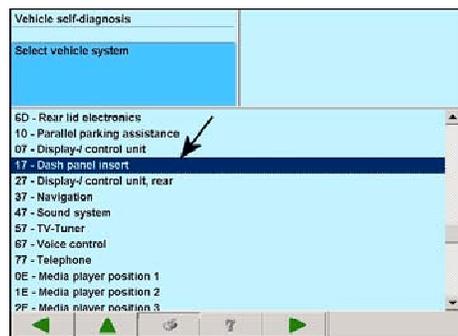
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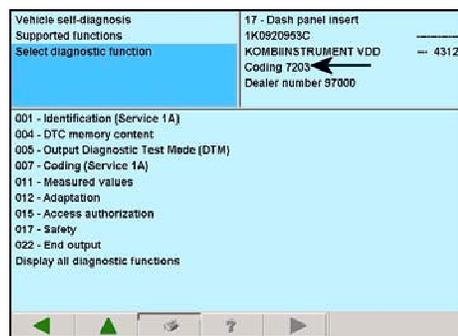
Service

Input VIN into Elsa and check Campaign / Action Information inquiry screen for open Code (OR).

Update Instrument Cluster Coding as follows



- Switch ignition **ON**.
- From the Start-Up screen, select “ Vehicle Self-Diagnosis” and select “ On Board Diagnostic (OBD)” .
- Select vehicle system “ 17-Dash panel insert” , -arrow-.



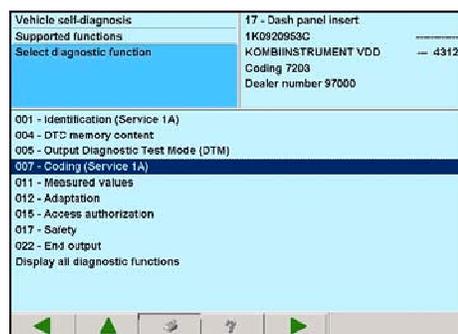
Check dash panel insert module coding number, -arrow-.



Tip:

The vehicle may have a coding of ___ 3 or ___ 3.

Changing Instrument Cluster Code



If dash panel insert is coded ___ 3 or ___ 3:

- Record the 4 or 5 digits of the module coding number.
- Select diagnosis function “ 007 - Coding (Service 1A)” , as shown.

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- Input the 4 or 5 recorded digits except change the last digit to a “ 7” with the key pad, -arrow-.
- Select “ Q ” to confirm.



Dash panel will now be coded.

- Make sure coding is successfully completed, -arrow-.
- Select backward arrow on navigation bar to exit diagnosis.
- Disconnect VAS tester from vehicle.
- Switch ignition **OFF** and remove battery charger/maintainer from vehicle.

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Warranty

Required Vehicle Update Technical Bulletin Time Requirements / Reimbursement

To ensure prompt and proper payment, be sure to enter, immediately upon completion of the repair work, the applicable reimbursement code listed below. Claims will only be paid for vehicles that show the (OR) code in the ElsaWeb Campaign Action Information screen on the day of repair.

(OR) Data Entry Procedure Use Claim Type RC

| Repair Code (Damage Code Field) | Time Units | Work Scope |
|--|------------|----------------------------------|
| OR 12 | 20 T.U. | Check/Update Speedometer Coding. |
| There is <u>NO</u> Reimbursement for Vehicle Wash or Loaner Vehicle | | |

The system automatically enters parts and labor applicable to the above listed code.

For vehicles that, according to your information, cannot be corrected or reached, and one of the codes below best describe the reason, please enter one of the applicable codes into the system:

- OR 20 Customer Refused Repairs
- OR 30 Total Loss
- OR 40 Vehicle Stolen

- OR 50 Vehicle Exported

Additional Required Vehicle Update Technical Bulletins

Some of the affected vehicles may be involved in additional Required Vehicle Update Technical Bulletins. Please check your ElsaWeb Campaign Action Information screen so that any additional required work can be done simultaneously.

Required Vehicle Update Technical Bulletin Verification

For verification, **always** check the ElsaWeb Campaign Action Information screen. The ElsaWeb Campaign Action Information system is the **only** binding inquiry and verification system; other systems are not valid and may result in non-payment of a claim.

Help for Claim Input

For questions regarding claim input, contact the Warranty Helpline toll-free at 1-866-306-8447. Please do not contact the Campaign Helpline regarding claim input.

Required Customer Notification

Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Technical Bulletin.

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Required Parts and Tools

N/A

Additional Information

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